



Collection Notice – Drug and Alcohol Clinical Advisory Service

This notice explains what information the Alcohol and Drug Mental Health Support Service (ADMHSS) collects to provide clinical triage and referral to the Drug and Alcohol Clinical Advisory Service (DACAS), why we collect it, and how we protect your and the consumer's privacy.

Who we are

ADMHSS is a service provided by the Mental Health Commission (Commission). We collect the information required to appropriately triage enquiries and refer them to DACAS clinicians.

DACAS is a specialist telephone consultancy service that provides clinical advice to health professionals in public and private settings regarding the management of alcohol and other drug use and related issues.

The service is provided by experienced addiction medicine specialists and is available at no cost to health professionals throughout Western Australia.

What information might we collect?

Depending on the nature of your enquiry, we may collect:

- your name and professional role
- your workplace or service details
- your contact information, including your telephone number and email address
- a brief record of your enquiry, including information about the clinical issue for which advice is being sought.

Why do we collect this information?

We collect this information to appropriately triage your enquiry and provide DACAS clinicians with the information required to offer clinical advice, consultation and support to health professionals.

When we share the information?

We will only share the information you provide with the DACAS service for the purpose of providing clinical advice and support.

Information may be shared by telephone or secure email to enable DACAS clinicians to assess the enquiry and provide advice to guide and support clinical care.





Do you have to provide all the information?

No. However, if sufficient information is not provided, we may be unable to appropriately triage your enquiry or facilitate access to the DACAS service.

Accessing the information or making a complaint

You can ask to access or correct the information by contacting the Mental Health Commission Privacy Officer.

If you have concerns about how the information has been handled, you can also make a privacy complaint through the [Commission's website](#) or via the Privacy Officer.

Further information

For more information about how the Commission manages personal information, please refer to the [privacy policy](#).

Contact us

Mental Health Commission
Privacy Officer
PRIS@mhc.wa.gov.au
6553 0600

